

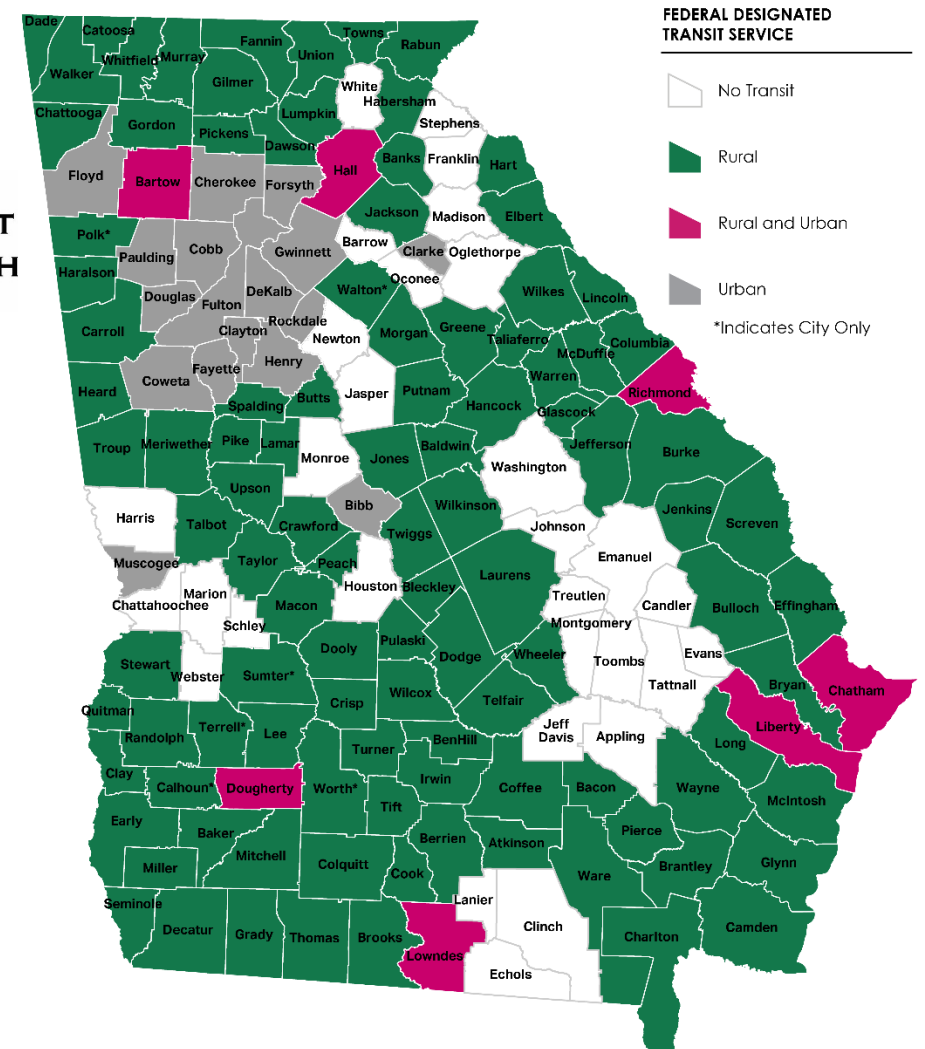


2050 Georgia Rural and Human Services Transportation Plan

Southwest Georgia Regional Workshop

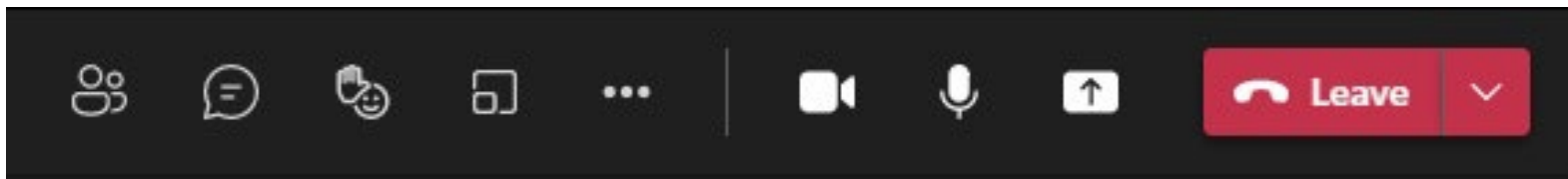
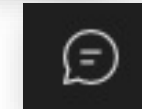
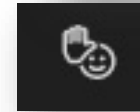
February 23, 2022

2:00pm



Virtual Meeting Housekeeping

- Please keep your mic muted during the presentation.
- Use "Raise Hand" button if you would like to speak.
- You may enter questions in the chat box. We will pause periodically to answer questions in the chat box.
- If you are on the phone, you cannot raise your hand or use the chat box. During the discussion segments, you may unmute your devices.



The RHST Team

2050 Georgia Rural and Human Services Transportation (RHST) Plan Sponsors



**GEORGIA DEPARTMENT
OF COMMUNITY HEALTH**

Consultant Team



Agenda for Today

1. Introduction and RHST Overview
2. Review Available Transit and Transportation Services
3. Review Regional Needs Assessment
4. Transportation Services Open Discussion

RHST Purpose

What is RHST?

Rural and Human Services Transportation (RHST) is defined as **mobility services** provided for the benefit of **disadvantaged populations**, including **persons with disabilities, older adults, and persons without a vehicle**.


RHST includes services provided by **public transit operators, human service agencies, private providers, and private nonprofit agencies**.

What is the Purpose of this Plan?

- ✓ **Update** the Rural and Human Services Transportation (RHST) Plan, titled the 2050 Georgia RHST Plan.
- ✓ **Build upon** RHST efforts completed over the last 15 years and the recently completed 2050 Georgia Statewide Transportation Plan
- ✓ **Identify projects, programs, and policies** to meet current and future demands and provide enhancements to RHST across Georgia

RHST Background

Transit Governance in Georgia



GDOT

Rural and Small Urban Public Transit

Public transit for rural and small urban areas

Operated by governmental entities or private non-profits




DHS

Coordinated Transportation System

Transportation for seniors, low-income families, individuals with disabilities, and vocational trainees

Operated by governmental entities, private non-profits, or for-profit companies



DCH

Non-Emergency Medical Transportation

Transportation to medically necessary services for eligible Medicaid members

Subcontractors selected and managed by brokers
ModivCare and Southeastrans

History of RHST

2007

Coordinated Public Transit – Human Services Transportation Plan

- Joint study by GDOT and DHS
- First RHST Plan

2011

RHST Plan 2.0

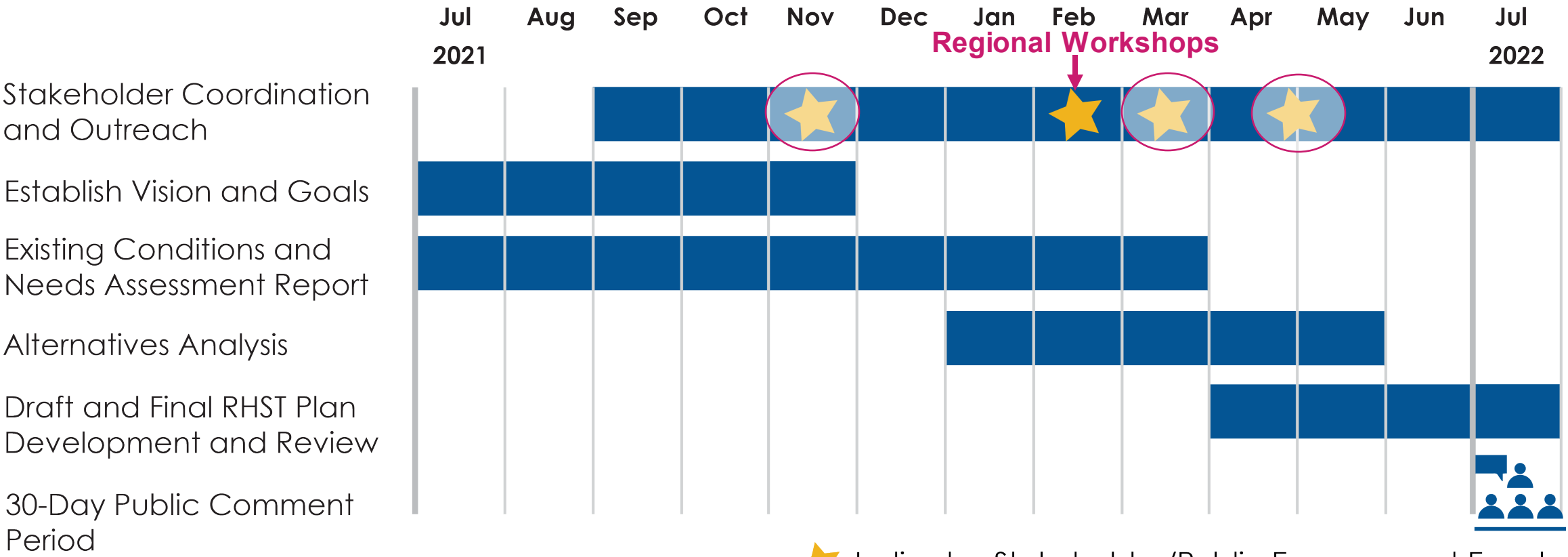
- Created a Technical Coordinating Group
- Recommended improved service delivery solutions
- Implemented Regional and State Mobility Management

2021-2022

2050 Georgia RHST Plan

- Providing a framework for additional coordination
- Expanding Technical Advisory Group for more input and participation

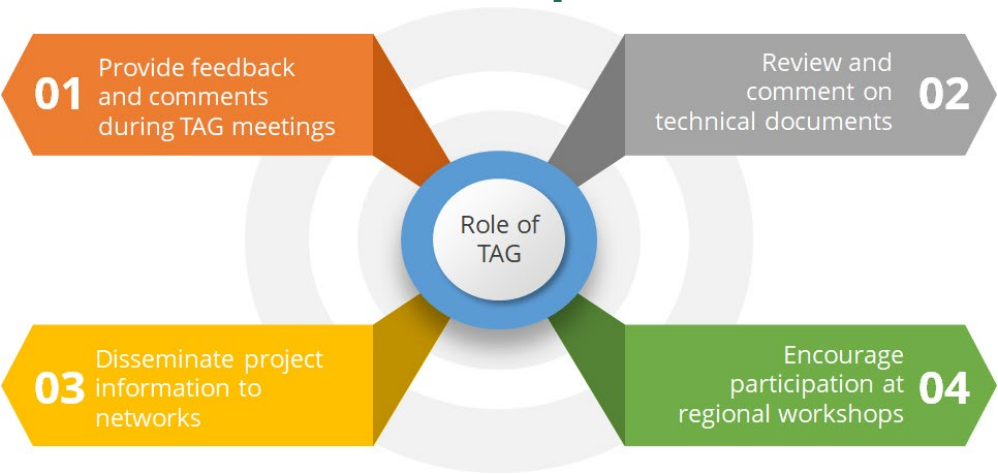
RHST Plan Schedule



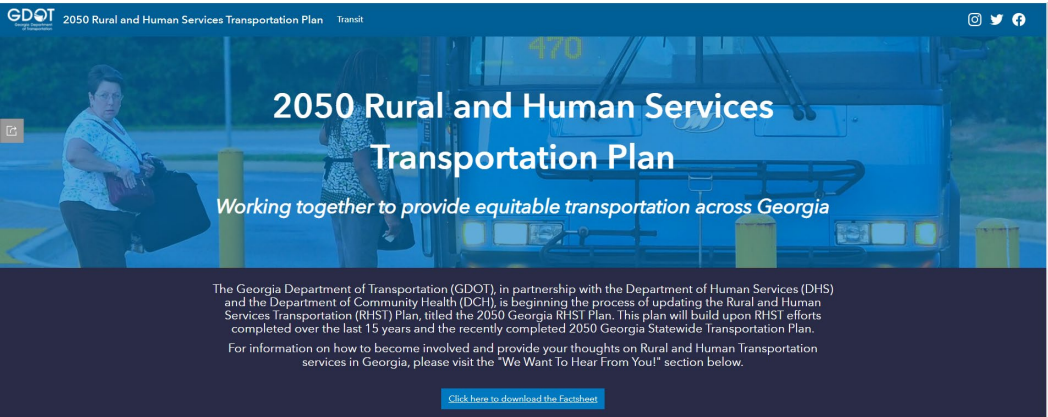
** Schedule subject to change*

RHST Public Involvement & Outreach Efforts

Technical Advisory Group



RHST Website



Provider & Rider Surveys

We want to hear from you!

Please take this Rider Survey for the 2050 Georgia Rural Transit and Human Services Transportation (RHST) Plan.

Or scan the code below:

Share your experience using transportation with Rural Transit and Human Services Transportation across the state. This survey only takes five minutes to complete. Your input will help:

- Identify transportation challenges
- Develop strategies for improving transportation
- Identify priorities for investing transportation dollars

Survey Link: www.surveymonkey.com/r/RHSTRiders



Workshops & Public Comment



2050 RHST Vision and Goals



“Continue and grow statewide rural and human service transportation coordination to improve the quality of life and economic activities for all Georgians, specifically those in rural areas, those with disabilities, older adults, and persons without vehicles”

01

Provide coordinated and efficient rural and human services transportation



02

Provide a safe and sustainable RHST network



03

Optimize public transit programs to best meet public transit systems' and travelers' needs



04

Ensure public transit coverage across the state to support mobility and access for all



05

Connect rural transit to regional and urban centers



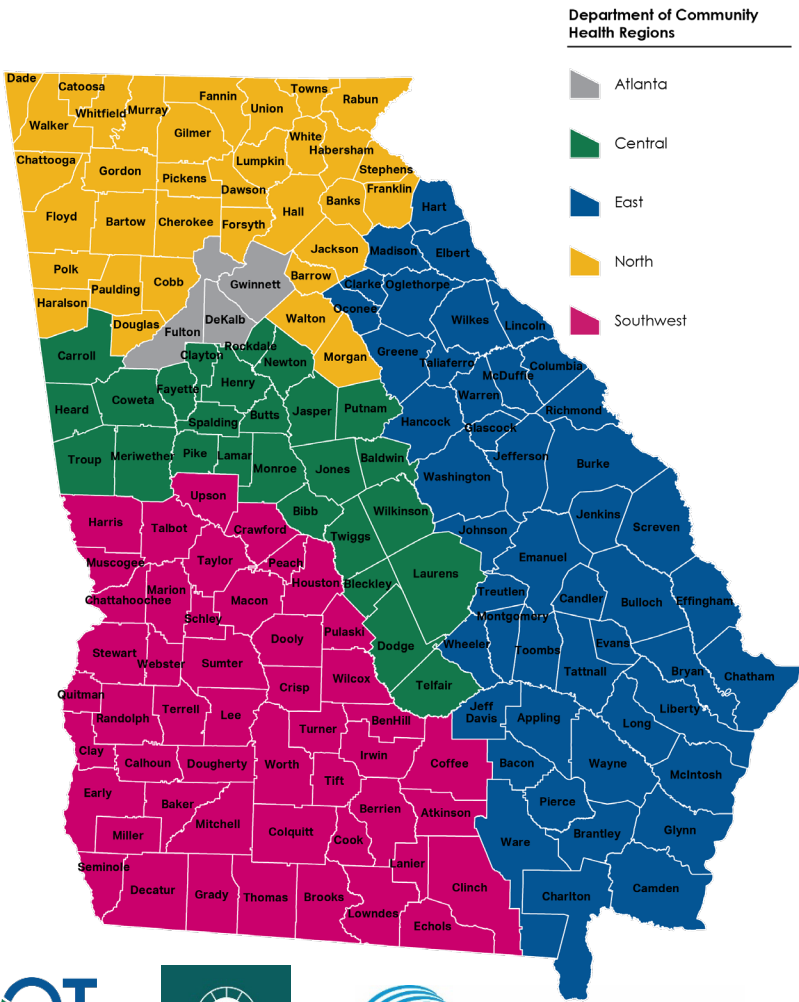
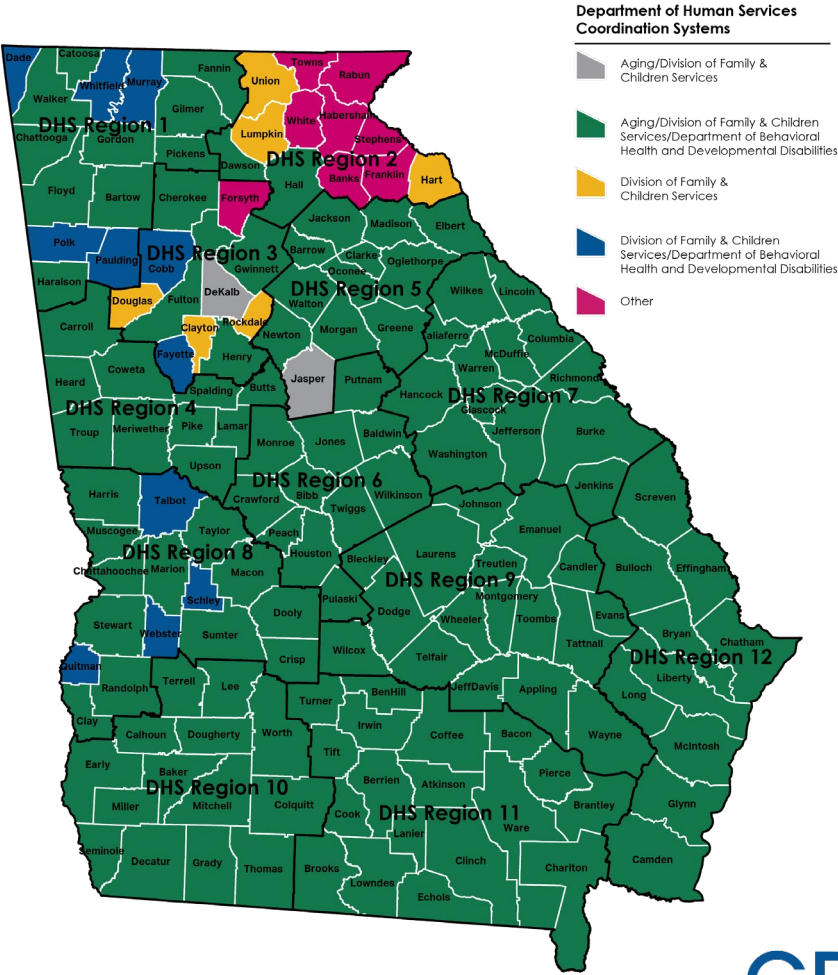
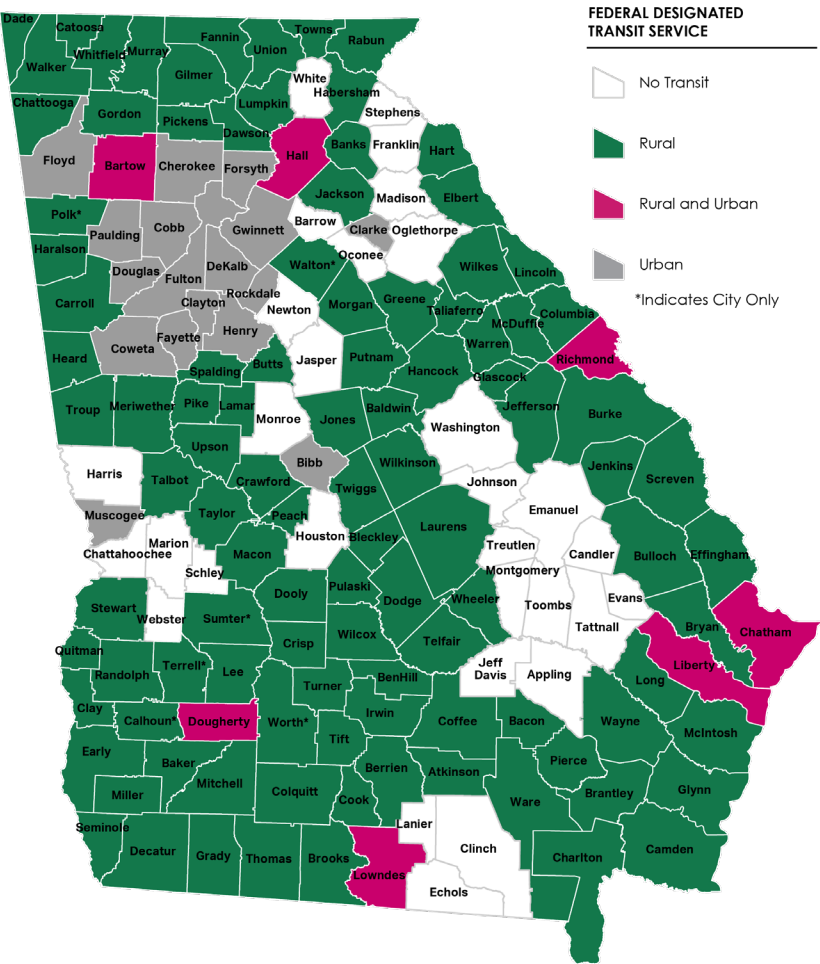
06

Leverage technology and innovation to support public transit ridership and performance



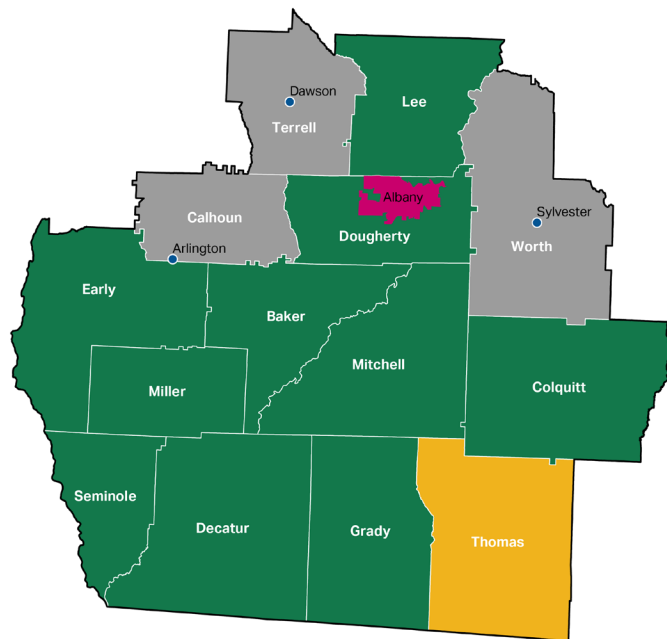
Transit Available in Your Region

Public, Human Services, and Non-Emergency Medical Transportation



RHST Available in Southwest Georgia

Public Transit



Public Transit



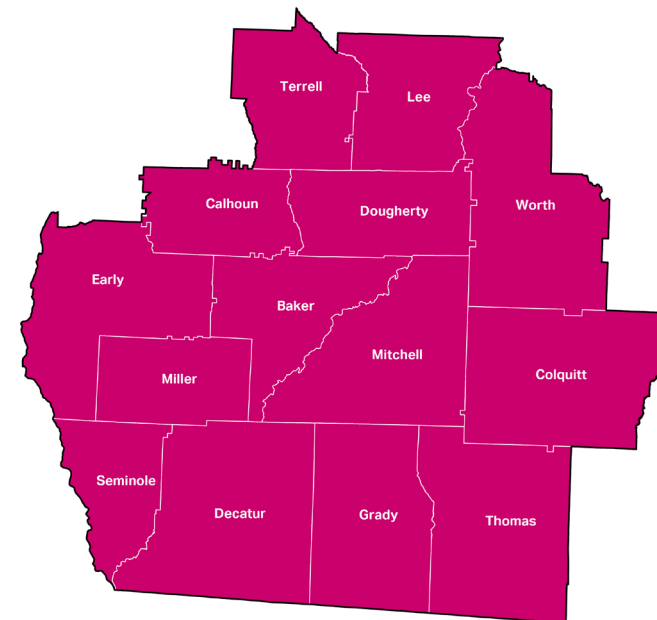
Human Services



DHS Services



Non-Emergency Medical



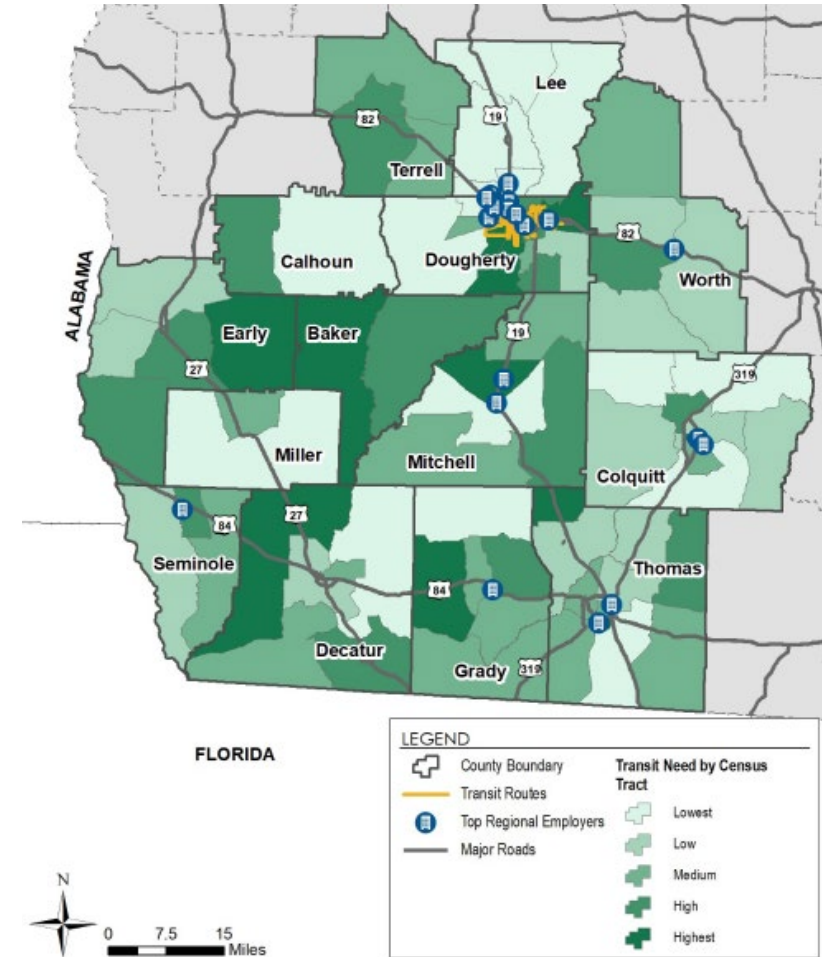
Non-Emergency Brokers



* The cities of Arlington, Dawson, and Sylvester, but not their respective counties, are served by Southwest Georgia Regional Transit.

Identified Needs in Southwest Georgia Regional Commission

Estimate of Transit Demand in 2019 and 2050



Non-Program Demand Assessment

Estimate of transit demand based on demographic trends within the region: includes people 60 and older, people with disabilities, and residents of zero-vehicle households

Mobility Gap Demand Assessment

Estimate of transit demand based on the difference in person-trips between one-vehicle households and zero-vehicle households

Annual Rural Trips & Demand	Non-Program Demand		Mobility Gap Demand	
	2019	2050	2019	2050
Existing Rural Trips Provided	348,109		348,109	
Estimated Rural Demand	139,293	132,458	738,290	697,293
Unmet Rural Trip Demand	--		<u>390,181</u>	
Total Annual Costs to Meet 100% of Demand (capital and operating)	\$2.7 million	\$3.0 million	\$15.5 million	\$16.0 million

Commuter Transit Demand Assessment

Estimate of transit demand based on number of Home-Based Work trips (proxy estimate) and distance between counties

Origin	Destination	2019 Commuter Demand			2050 Commuter Demand		
		Daily Commutes	Daily Commuter Transit Demand	Annual Commuter Transit Demand	Daily Commutes	Daily Commuter Transit Demand	Annual Commuter Transit Demand
Lee	Dougherty	6,120	670	201,103	8,874	1,246	373,696

Longform survey issued to RHST providers to collect information on existing conditions, service coordination practices, and needs and priorities

Longform survey issued to RHST providers to collect information on existing conditions, service coordination practices, and needs and priorities

Please take our survey!



<https://www.surveymonkey.com/r/RHSTProviders>



Brief survey on RHST use, experience, and demand issued to RHST riders

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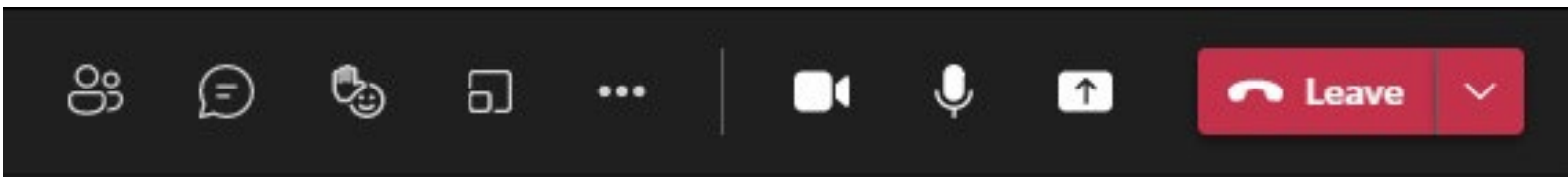
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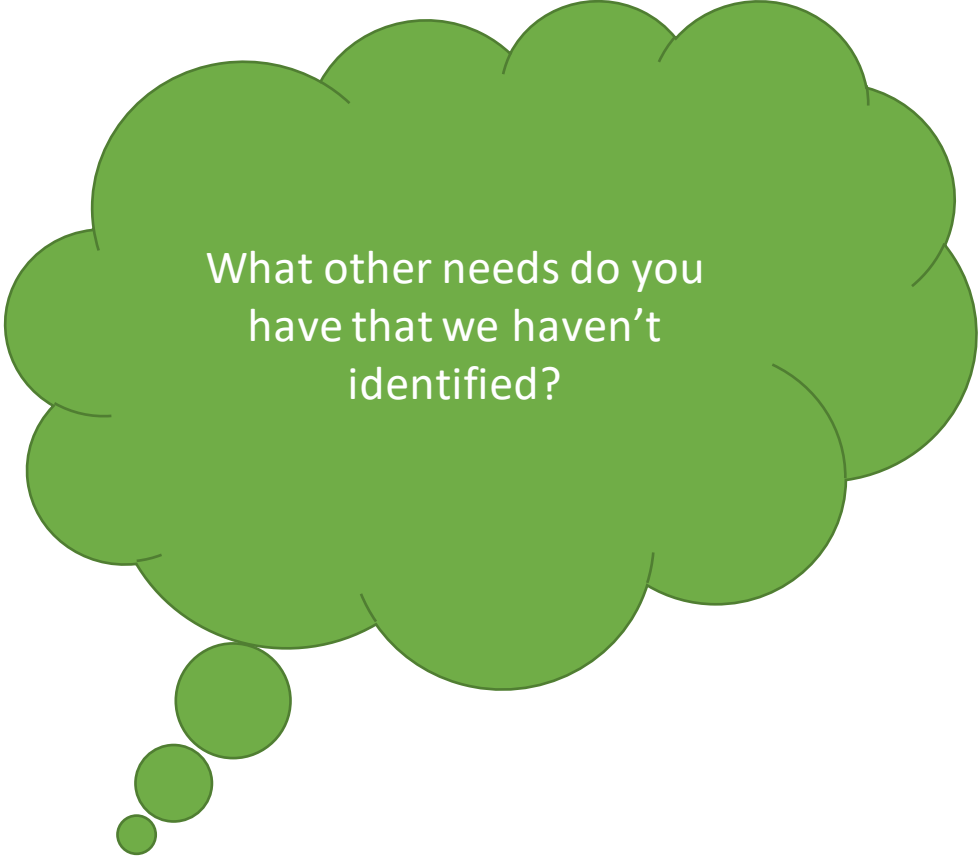
<https://www.surveymonkey.com/r/RHSTRiders>

Transportation Needs Discussion


- Use "**Raise Hand**" button if you would like to speak.
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Regional Transportation Needs – Service Areas and Connections



What other needs do you have that we haven't identified?



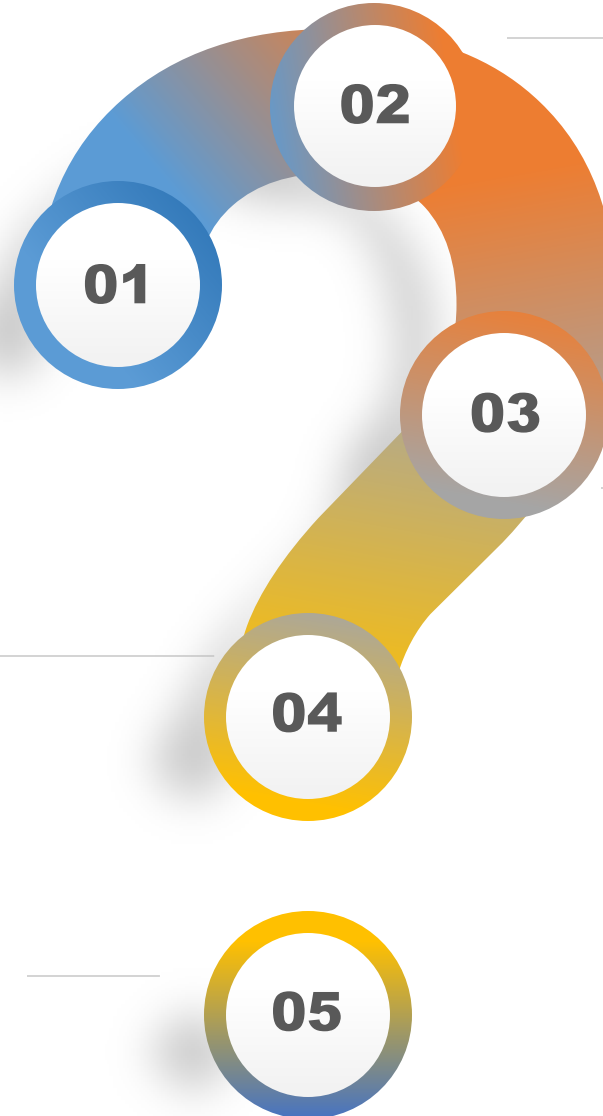
Are there missing connections? Within your region or to other regions?

Regional Transportation Needs – Coordinated Services

Is a coordinated system an option for your region?

Were there services you hoped to provide but cannot?

What other challenges are preventing more coordination?



What are lessons learned from starting a coordinated service?

What were the barriers to getting this model up and running?

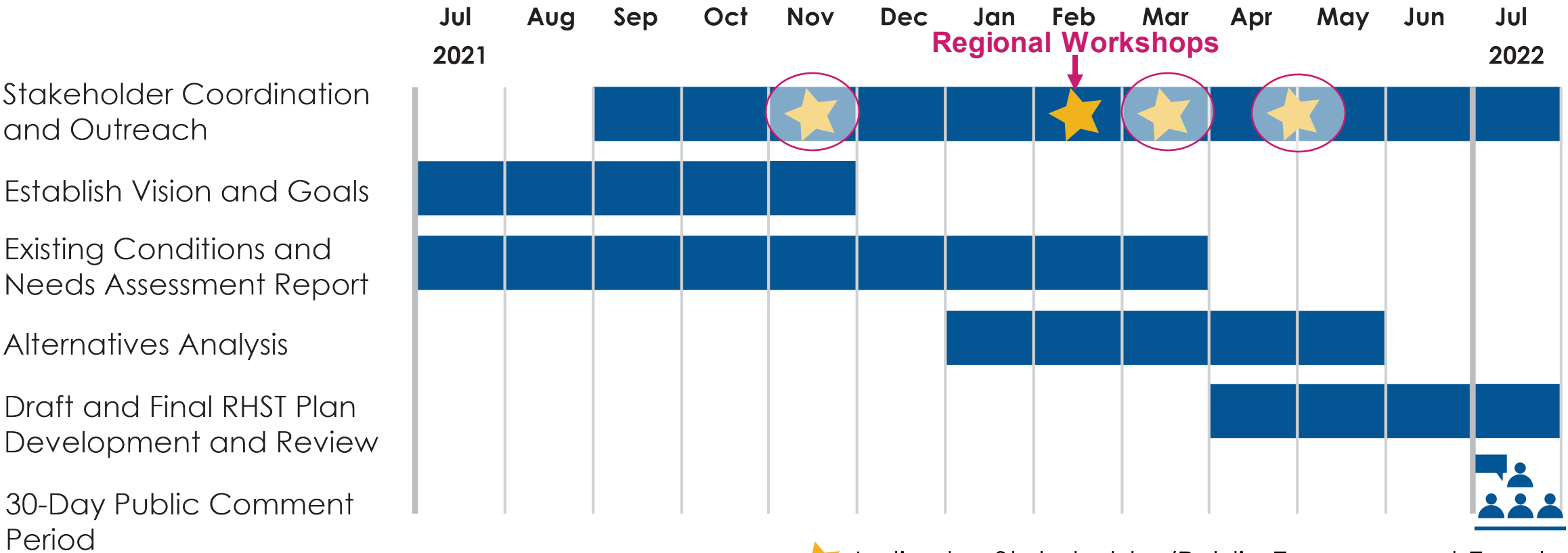
Regional Transportation Needs – Other Needs





Other Needs?

1. What other needs do you have outside of service area or gaps in service?
2. Are you finding the cost to the rider is preventing higher ridership?
3. Are there operating or administrative needs?
4. What are your employee or training needs?
5. If you had \$1 million, how would you spend it?

RHST Plan Schedule



** Schedule subject to change*

-  Indicates Stakeholder/Public Engagement Events
-  Indicates TAG Meetings



Thank You for your participation!

How to Stay Engaged:

1. Please take our survey.
 1. Providers: <https://www.surveymonkey.com/r/RHSTProviders>
 2. Riders: <https://www.surveymonkey.com/r/RHSTRiders>
2. Send follow up questions and comments to Matt's email by March 4th.
3. Be on the look-out for the public comment period in July 2022.

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