

About this Guide

RAVE Mobile Safety is a service platform used by GDOT for communicating with its community of internal and external users. By subscribing to this service, you will be eligible to receive important messages via text messaging, and email.

This guide introduces:

- Launch application
- Register for a user account
- Log into the application
- User interface overview
- Opt-in lists
- Access help

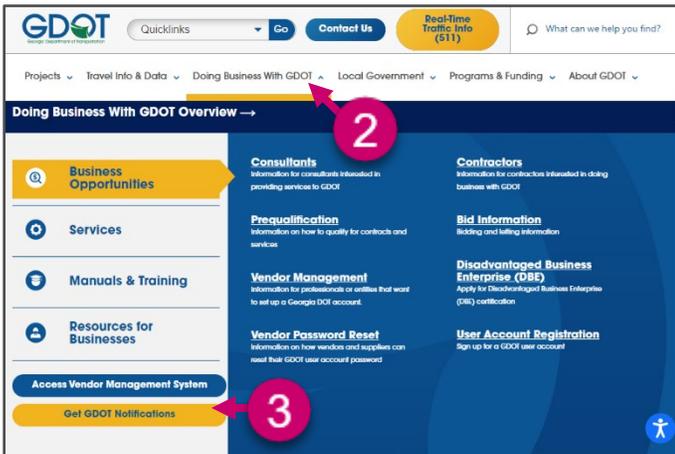
Launch Application

You have multiple ways to access the RAVE application:

- the **Get GDOT Notifications** from the GDOT website
- or use the link <https://getrave.com/login/gdot>

GDOT Website

1. Go to <https://www.dot.ga.gov>.
2. Expand the **Doing Business with GDOT** arrow.
3. Select **Get GDOT Notifications** from the lower left.



Register

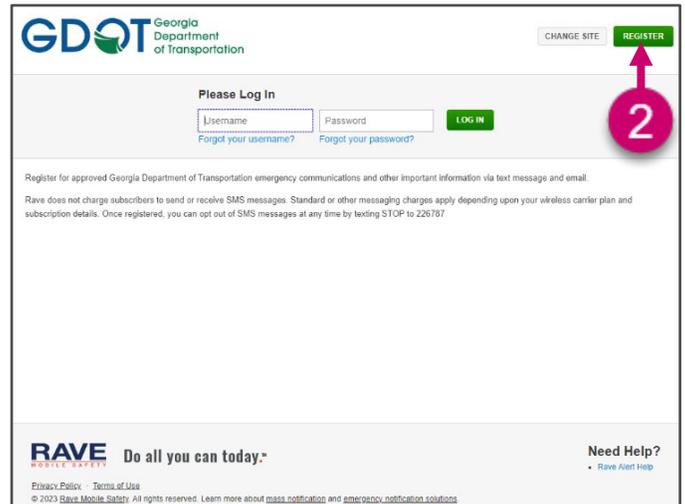
RAVE Mobile Safety requires a non-GDOT login. To request an account:

Access the Site

1. Go to <https://getrave.com/login/gdot>, if not already there.
2. From the landing page select **REGISTER**.

Alternatively, go directly to <https://getrave.com/alerts/registration/remoteAuthenticationForm.action>.

Pro Tip



Create Your Account

- Enter:
 - First Name
 - Last Name
 - Email
 - Password
 - Re-enter Password
 - Mobile number
 - Re-enter Mobile Number
- Read the Terms of Use.
- Select **I have read and agree to the Rave Terms of Use.**
- Select **Submit.**

The screenshot shows the 'Create Your Account' form with the following fields and callouts:

- a**: First name input field
- b**: Last name input field
- c**: Email input field
- d**: Password input field
- e**: Re-enter Password input field
- f**: Mobile number input field
- g**: Re-enter Mobile Number input field
- 2**: Points to the Terms of Use section
- 3**: Points to the checkbox for 'I have read and agree to the Rave Terms of Use'
- 4**: Points to the 'PROCEED TO NEXT STEP' button

Confirm Mobile Carrier

- Confirm your carrier, otherwise select the correct one from the drop-down list.
- Select **PROCEED TO NEXT STEP.**

The screenshot shows the 'Confirm Your Mobile Carrier' form with the following callouts:

- 1**: Points to the mobile carrier dropdown menu (currently showing 'T-Mobile')
- 2**: Points to the 'PROCEED TO NEXT STEP' button

Account Confirmation

- The application sends an email confirmation.
- Verify that the email address listed is correct.

The email subject is 'Email Confirmation Sent'. The body text reads:

We have sent a confirmation email to **JDoe@WhereverEmail.com**

Please check your email and follow the directions in the message to complete your account setup. (It will be worth it. We promise.)

- Select the link from the email to verify your account.

The email subject is 'Rave Email Confirmation'. The body text includes:

Dear John,

Please confirm your email address by clicking the link below

<https://www.getrave.com/alerts/registration/emailRegistratoins.action?registrationid=731945639727104>

Thank you, Rave

 Callout **3** points to the confirmation link.

- Enter the four-digit confirmation code you should have received by text message to confirm your mobile number.
- Select **FINISH.**

The screenshot shows the 'Confirm Your Mobile Carrier' form with the following callouts:

- 4**: Points to the 'Enter 4-digit code:' input field
- 5**: Points to the 'FINISH' button

- The application sends a welcome email listing your username.

The email subject is 'Welcome to Rave John'. The body text includes:

Welcome to Rave!

Your Rave Username is **JDoe@WhereverEmail.com**

You're all set to go. Login into Rave with your username and password at <http://www.getrave.com>

If you ever forget your username or password you can retrieve them at the same place <http://www.getrave.com>

Login

1. Go to <https://getrave.com/login/gdot>.
2. Enter your email as your **Username**.
3. Enter your **Password**.
4. Select **LOG IN**.

Please Log In

Username Password **LOG IN**

Forgot your username? Forgot your password?

Register for approved Georgia Department of Transportation emergency communications and other important information via text message and email. Rave does not charge subscribers to send or receive SMS messages. Standard or other messaging charges apply depending upon your wireless carrier plan and subscription details. Once registered, you can opt out of SMS messages at any time by texting STOP to 226787

RAVE Do all you can today.™

Need Help? [Rave Alert Help](#)

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User Interface

The RAVE user interface opens displaying (a) **My Account** tab where you can test or update your information. The (b) **Opt-In Lists** tab is on the right. And you can (c) **Logout** from the upper right.

MY ACCOUNT **a** My Account **b** Opt-In Lists **c**

John Doe [EXIT]

J.Doe@WhereverEmail.com

Password [CHANGE]

Mobile Phones

(1) 404-123-4567

Voice Only Line Contacts

Email

Registration email: [TEST]

J.Doe@WhereverEmail.com

RAVE Do all you can today.™

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Opt-In Lists

To subscribe to a list:

1. Select the **Opt-In List** tab.
2. Select the checkbox for all the lists that you want to subscribe to.

GDOT Georgia Department of Transportation

MY ACCOUNT My Account **1** Opt-In Lists

My Lists

LIST NAME	LIST DESCRIPTION	SUBSCRIBE
Appling County	All WebEOC Event notifications for Appling County.	<input type="checkbox"/>
Atkinson County	All WebEOC Event notifications for Atkinson County.	<input type="checkbox"/>
Bacon County	All WebEOC Event notifications for the Bacon County.	<input type="checkbox"/>
Baker County	All WebEOC Event notifications for the Baker County.	<input type="checkbox"/>
Baldwin County	All WebEOC Event notifications for Baldwin County.	<input type="checkbox"/>
Banks County	All WebEOC Event notifications for Banks County.	<input type="checkbox"/>
Barrow County	All WebEOC Event notifications for Barrow County.	<input type="checkbox"/>
Bartow County	All WebEOC Event notifications for Bartow County.	<input type="checkbox"/>
Ben Hill County	All WebEOC Event notifications for Ben Hill County.	<input type="checkbox"/>
Berrien County	All WebEOC Event notifications for Berrien County.	<input type="checkbox"/>
Bibb County	All WebEOC Event notifications for Bibb County.	<input type="checkbox"/>

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3. The application displays a confirmation message at the top of the screen confirming you have subscribed successfully.

Success: Subscribed to list successfully.

Help

FAQs

1. **What does this service cost?**
A: Rave does not charge subscribers for sending or receiving messages through this service. However, your carrier's standard messaging and/or data charges may apply. Please consult the details of your mobile phone plan.
2. **How do I stop receiving text messages?**
A: If you sign up to receive text alerts, you can stop these at any time by sending a text message containing the words STOP or QUIT to 67283 (MRAVE) or 226787 (CAMPUS).

Access Help

If the answers to your questions are not in this guide, please contact the Solutions Center at (404) 631-1220 or solutionscenter@dot.ga.gov.

Note