



COVID-19 ACTION RESPONSE
MOUNTAIN AREA TRANSIT SERVICE
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Mountain Area Transportation




Helping People Help Themselves

INTRODUCTION

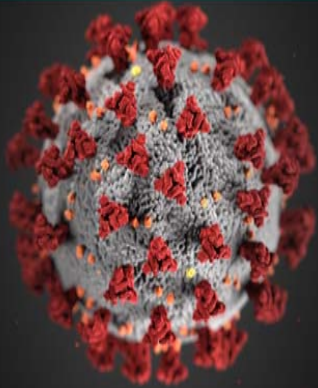
- ▶ North Georgia Community Action, Inc. is a registered 501(c)3 Non-Profit Organization
- ▶ Serve 11 Counties in North Georgia area with 89 employees, 125 volunteers and 19 service center locations
- ▶ Operate Five Core Service Programs focused on helping the elderly, economically disadvantaged and those needing emergency food and shelter services
- ▶ Senior Life Services, Transportation (MATS), LIHEAP, Community Based Services (CSBG) and Weatherization



TITLE: OBJECTIVE OR PURPOSE OF THE PRESENTATION

- ▶ COVID-19 Response Policies & Procedures
 - ▶ COVID-19 Preventative Measures taken
 - ▶ COVID-19 Implementation
 - ▶ Challenges NGCA faced and how you met them
 - ▶ COVID-19 Conclusion
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CORONAVIRUS DISEASE
2019 (COVID-19)



www.cdc.gov/COVID19

COVID-19 POLICIES & PROCEDURES

- **Conduct review of CDC Guidance, FTA/GDOT Guidance, Executive Orders from Governor's Office & Local Government Updates**
- **Social Distancing Policies for Transit Staff and Passengers**
 - Restructured Office Schedules
 - Setup Buses for Social Distancing
 - Limit Passenger Capacity
- **PPE Policies for Drivers and Passengers**
 - Drivers equipped with face masks, nitrile gloves, face shields
 - Passengers provided non-surgical type mask
- **Sanitation and Cleaning**
 - Intraday Cleaning
 - Covid -19 Exposure Cleaning
- **Staff Management with Exposures or Positive Cases**

IMPLEMENTATION

- Buses have been configured to ensure there is 6ft distancing with passengers and bus driver (3 Passenger Max Capacity)
- Drivers are to be in a mask while transporting passengers
- Face Shields and Gloves are to be worn while loading and unloading passengers requiring lift assistance and securing wheelchairs
- Buses have driver shields installed as additional protection for drivers
- Buses are cleaned after each trip with FDA approved cleaners



Preventative measures implemented

Provide the details of the steps using preventative measures in the safety for the passengers such as face masks, hand sanitizer, and shields to protect the drivers etc. Pics of these items might be a good idea

How were these measures put into place and discuss the training involved for your staff.

Did everyone have to undergo training?


Did you practice any type of sanitization method in order after each passenger trip?

Social Distancing: How was this established on the Bus?

Please remember this is just a quick draft to give you ideas because you have the full creativity here for NGCA. 😊

Implementation: Actions taken

- Basically summing up the first slides into how everything was implemented by you and your staff.
 - How many times did you request PPE?
 - What was the routine sanitization methods after each passenger?
 - How did you keep your staff safe in the Office and the Drivers?
 - What did you do when someone in one of your counties tested positive with COVID-19?

 - This slide is going to provide details of everything being implemented into action together. 😊
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Challenges NGCA faced during COVID-19?

How has the pandemic effected your transit operations?
Staff? Passengers?

Describe how these challenges provided growth for NGCA.

How did NGCA accomplish your goals providing transit during a pandemic?

How does everyone working for NGCA maintain their positivity and provide great customer service during these difficult times?

These are some ideas, but you are the creator of this story. 😊

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Conclusion:

Conclude with NGCA abilities to adapt and provide transit services.

Any other ideas that you think of for this slide. 😊

A decorative graphic consisting of several parallel white lines of varying lengths, slanted upwards from left to right, located in the bottom right corner of the slide.

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Bartow Transit



Bartow Transit

Safety Procedures Policies for COVID-19

Weldon Dudley, Director

Bartow Transit Staff

1. On July 4th a staff member admitted to the hospital with COVID-19.
2. On Monday July 6th, all Staff began testing. Seven staff members of the total staff of seventeen tested positive.
3. On July 10, 2020 I closed Bartow Transit for 11 days.
4. Transit reopened on July 27, 2020. All staff members returned with all testing negative. Everyone was quarantined for at least 14 days following the CDC guidelines.
5. All vehicles and offices were sanitized with a fogger. All furniture, microwave, sinks, and refrigerator were cleaned. Floors were stripped and sealed. All doors, time clock and boards cleaned.

Policies and Procedures for COVID_19

1. All drivers are required to wear masks and face shields when picking up and dropping off passengers. The masks must be worn when any passenger(s) are on their bus.
2. Face shields and masks are required any time a passenger is loaded or unloaded in a wheelchair.
3. All passengers are required to wear masks or a covering for mouths and noses. Spare masks are provided if the passenger does not have one.
4. All passengers have temperature checks as they enter the buses or vans.
5. All drivers are now required to wear masks when inside the office.
6. Social Distancing is maintained while in the office.
7. The seats directly behind the drivers are roped off. Plexiglass shields are ordered for each bus and will be installed.

PPE and Cleaning Supplies

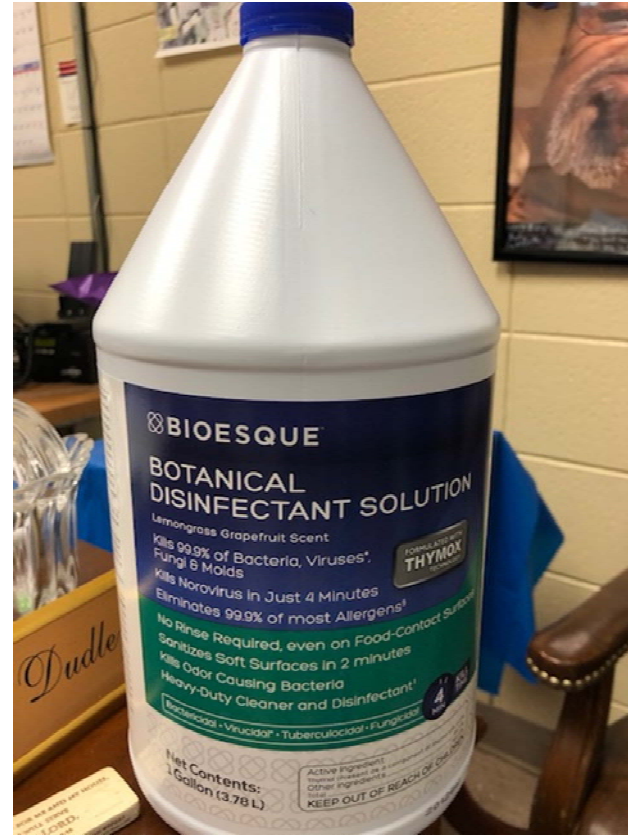


Plexiglass Shield Behind the Driver



Additional Policies and Procedures

1. All buses and vans have cleaning supplies including Lysol spray cans, hand wipes, paper towels, hand sanitizers and gloves.
2. All vehicles, the offices and restrooms are sanitized every Friday evening.
3. Bartow now has a fogger to sanitize all vehicle and offices.
4. All vehicles and offices are sanitized on Friday at the end of the shifts.



Office Policies and Procedures

1. All staff wear masks or face shields while in the office unless no one else is on site.
2. Anytime drivers are in the office, they are required to wear masks.
3. I perform temperature checks on the office staff daily.



CARES ACT

1. The CARES Act provides funding that helps cover the lost revenue which dropped significantly after March 16th.
2. Daily fares were suspended to try to do social distance as much as possible on the buses.
3. Two groups that Bartow provides trips daily for TAG DHS BDHDD and Zena Nurtition canceled all contracted trips that total 110 trips daily.

Reimbursements Daily Fares

CARES GDOT January 1, 2020 to June 30, 2021						
Date	GDOT 5307	GDOT 5311	FARES 5311	FARES 5307	TAG DHS 5311	TAG DHS 5307
Jul-19	\$1,368.83	\$28,467.22	\$2,409.00	\$304.00	\$11,879.00	\$304.00
Aug-19	\$10,288.33	\$20,287.48	\$2,349.00	\$304.00	\$11,589.00	\$200.00
Sep-19	\$8,689.43	\$27,059.45	\$1,711.00	\$520.00	\$10,975.50	\$520.00
Oct-19	\$10,930.13	\$23,536.85	\$1,798.00	\$490.00	\$12,174.50	\$490.00
Nov-19	\$7,096.29	\$19,348.93	\$1,614.00	\$448.00	\$9,095.00	\$448.00
Dec-19	\$9,915.17	\$25,494.11	\$8,474.00	\$381.00	\$8,474.00	\$381.00
Totals	\$48,288.18	\$144,194.04	\$18,355.00	\$2,447.00	\$64,187.00	\$2,343.00
CARES Start						
Date	GDOT 5307	GDOT 5311	FARES 5311	FARES 5307	TAG DHS 5311	TAG DHS 5307
Jan 1-19-2020	\$7,393.81	\$22,083.57	\$1,710.00	\$577.00	\$11,627.50	\$224.00
Jan 20-31-2020	\$8,352.77					
Feb-20	\$17,328.39	\$41,161.89	\$1,684.00	\$330.00	\$10,746.00	\$264.00
Mar-20	\$19,045.56	\$50,876.77	\$920.00	\$500.00	\$6,762.50	\$500.00
Apr-20	\$21,855.78	\$46,819.13	\$0.00	\$0.00	\$1,506.00	\$202.75
May-20	\$17,746.46	\$9,996.87	\$0.00	\$0.00	\$1,977.00	\$132.50
Jun-20	\$13,846.94	\$33,430.02	\$0.00	\$0.00	\$1,398.00	\$810.00
Totals	\$105,569.71	\$194,371.38	\$4,314.00	\$1,407.00	\$34,017.00	\$2,133.25
Grand Totals	\$153,857.89	\$338,565.42	\$22,669.00	\$3,854.00	\$98,204.00	\$4,476.25