

Frequently Asked Questions

How long is a HERO presentation and how many students can be accommodated?

A standard demonstration lasts about 15–20 minutes. Many coordinators rotate small groups of no more than 30 students at a time every 15–20 minutes. This allows every student the opportunity to see the truck and hear the HERO presentation.

What do the HEROs talk about?

Depending on the age group, HEROs may cover topics such as incident management, driver safety, and emergency preparedness. They may also conduct a show-and-tell of the various tools and equipment they use.

How long can the HEROs stay for a visit?

Most HERO visits are scheduled on weekdays between 8:00 a.m. and 12:30 p.m. Due to shift changes, the HERO must leave the school by 12:30 p.m. to return to headquarters. HEROs are unavailable to visit schools between 1:00 p.m. and 2:00 p.m.

Is an outdoor staging area required?

No. However, since the truck is the centerpiece of the demonstration, coordinators are encouraged to use a covered outdoor area, such as a bus depot or similar space.

What if bad weather prevents an outdoor demonstration?

If rain or other weather conditions prevent an outdoor demonstration, the visit can be rescheduled. Coordinators are advised to use discretion if inclement weather is expected on the morning or during the week of the visit and to make arrangements to reschedule if necessary. In cases of severe weather or major traffic incidents, we may need to reschedule your visit without significant notice. We apologize in advance for any inconvenience.



HERO SCHOOL VISIT REQUEST FORM

Georgia DOT HERO Unit
515 Plasters Avenue • Atlanta, GA 30324
404.635.2429 Akirk@dot.ga.gov

Please schedule school visits 30 days in advance

To request a HERO visit for your school, please fill out this form completely by selecting and typing within each shaded box.

Then save, attach, and send via e-mail to Akirk@dot.ga.gov

SCHOOL CONTACT INFORMATION					
SCHOOL NAME					
SCHOOL ADDRESS					
CITY, STATE, ZIP					
SCHOOL CONTACT NAME / TITLE		EMAIL			
ALTERNATIVE CONTACT NAME/TITLE		EMAIL			
CONTACT PHONE		ALTERNATIVE PHONE			
SCHOOL EVENT INFORMATION					
EVENT DESCRIPTION (E.G CAREER DAY)					
EVENT DATE		TOTAL NUMBER OF ATTENDEES		NUMBER OF K-2 STUDENTS	
LOCATION/ROOM #					
ALTERNATIVE DATES (Choose 2)					

ADDITIONAL INFORMATION

How did you hear about the HERO School Visit Program? |

- GDOT email at beginning of school year |
- GDOT e-mail reminder |
- Referral form |
- Other (please specify): _____

FOR OFFICE USE ONLY

		FOR OFFICE USE ONLY			
Date received:		HERO confirmed?		Confirmed with contact?	
Scheduling notes:					



Georgia DOT HERO Unit
 515 Plasters Avenue • Atlanta, GA 30324
 404.635.2429 Akirk@dot.ga.gov

NOTE: Please give 24-hour notice for cancellations.

Hero School Visits

The **Highway Emergency Response Operator (HERO) Visit Program** introduces Metropolitan Atlanta students to the duties and rewarding experiences of a HERO operator during the school year. HEROs are available year-round to visit schools in Cherokee, Clayton, Cobb, Douglas, DeKalb, Fulton, Gwinnett, Henry, and Rockdale counties.

Visits are scheduled based on the following criteria:

- **Submission of a completed request form.**
You may request the form by calling the HERO Unit at 404-635-2429 or by emailing Akirk@dot.ga.gov. Verbal requests will not be accepted. The completed form must include two contact phone numbers and an email address.
- **Advance scheduling requirements.**
Please request your visit at least one month in advance and provide alternate dates. Visits may be scheduled throughout the year. If we are unable to accommodate your Career Week or Safety Week request, we will notify you. If you need to cancel, please provide at least 24 hours' notice.
- **Inclement weather policy.**
Visits may need to be rescheduled due to inclement weather (rain, snow, sleet, etc.). During severe weather conditions, operators must patrol the freeway. We may also need to cancel due to personnel shortages and will make every effort to notify you as soon as possible.
- **Daily scheduling limits.**
We can schedule only two visits per day, based on the first two confirmed requests for that date. Due to operational demands, weekend visits are not available.