

# DAIMLER

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## Daimler Trucks



# Global Strength, North American Leadership

The leading North American maker of On-Highway and Vocational Trucks



## DAIMLER TRUCKS NORTH AMERICA



# Innovation Leads To **Lower Real Cost Of Ownership**

Beyond fuel efficiency and maintenance schedules

## VOCATIONAL PILLARS



PRODUCTIVITY



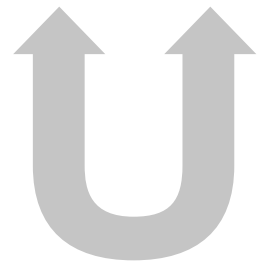
UPFIT



SAFETY



QUALITY



UPTIME



# Productivity Means Profitability and Performance

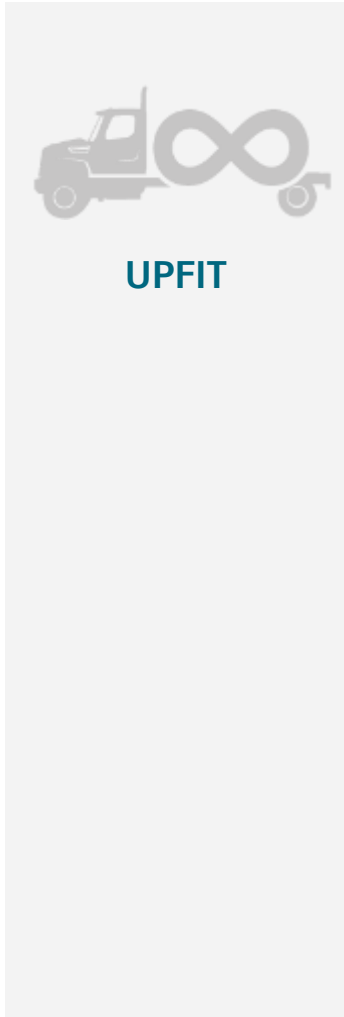


PRODUCTIVITY  
PILLAR



- Durability and Dependability
- Operator Comfort
- Increased Hours in Service

# Smart **Upfit** Solutions



- Efficient upfit reduces body install labor hours and costs
- Smart spec'ing solutions offer a wide variety of options for almost any application
- Efficient mid-chassis packaging allows clear back of cab and smooth upfit
- Body and chassis thoughtfully integrated into a high productivity work truck

# Smart **Upfit** Solutions

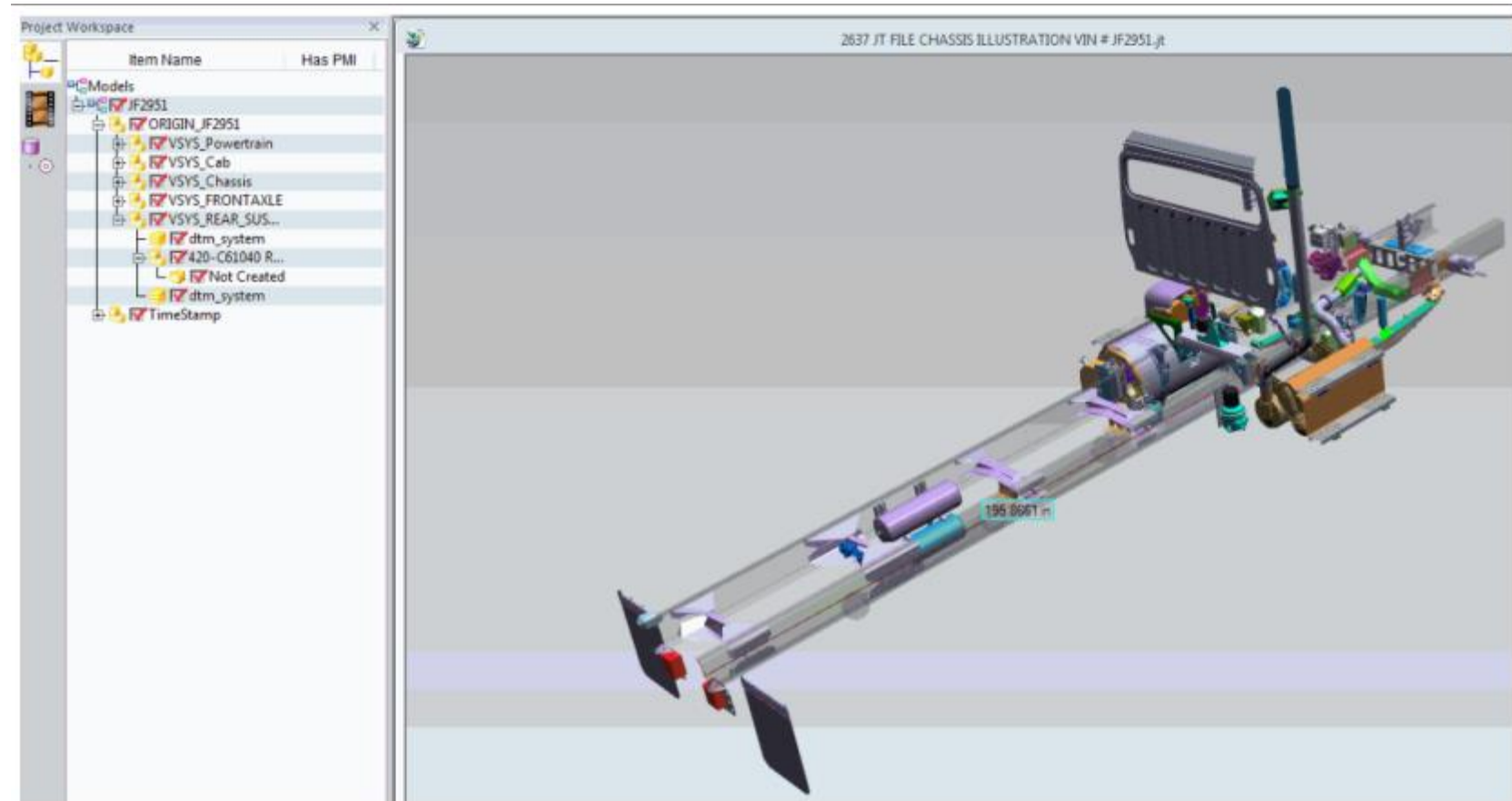


UPFIT

## VIN Specific Chassis Layouts

### What is Included?

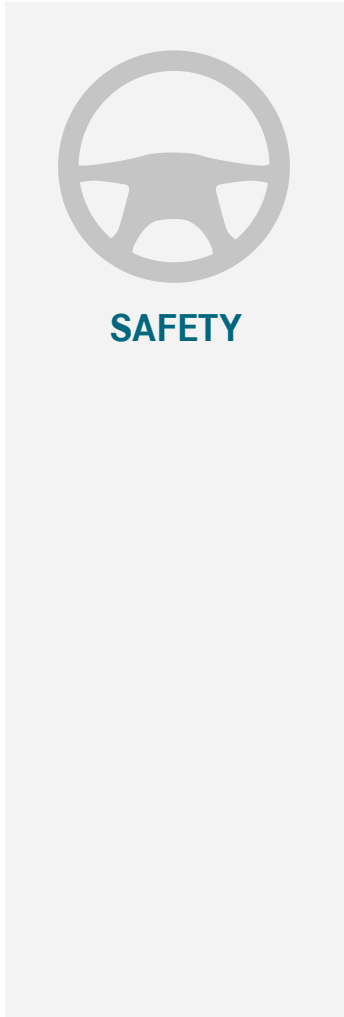
- VIN specific 3D Models
- Measure and locate 3D coordinates
  - Turn components on/off
    - Turn grid on/off
  - Identify part numbers



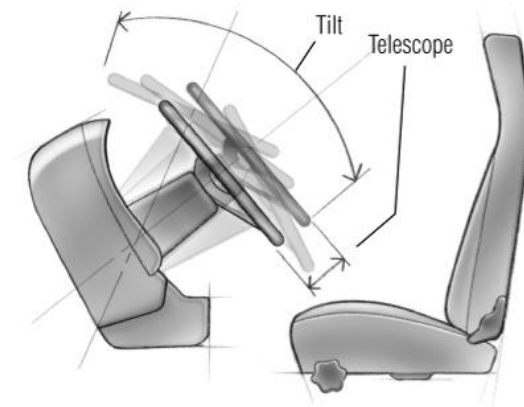




# Safety Is Smart Business



- Operator Visibility
- Easy Entry and Egress
- Efficient Ergonomics Keep Drivers Comfortable and Alert



# Quality To Take On Tough Tasks



QUALITY



- Quality Materials and Manufacturing Excellence Result in a Durable Truck
- World-class Engineering and Design are Customer Focused
- Continuous Improvement in Manufacturing Excellence Produces High Quality

# We're With You After The Sale To **Maximize Uptime**



UPTIME



**Elite Support** is a collaborative effort between Freightliner and its truck dealers, focused on improving the customer experience.

Elite Support provides rapid diagnosis, responsive turnaround and quality, consistent communication, robust parts availability and superb customer service; all provided by a highly-trained staff.

## **Express Assessment**

Within 2 hours of your service write-up, we will:

- Communicate single service issue diagnosis
- Check parts availability
- Provide an estimate of cost and repair time

# DTNA Dealer Network – Unrivaled Service and Support

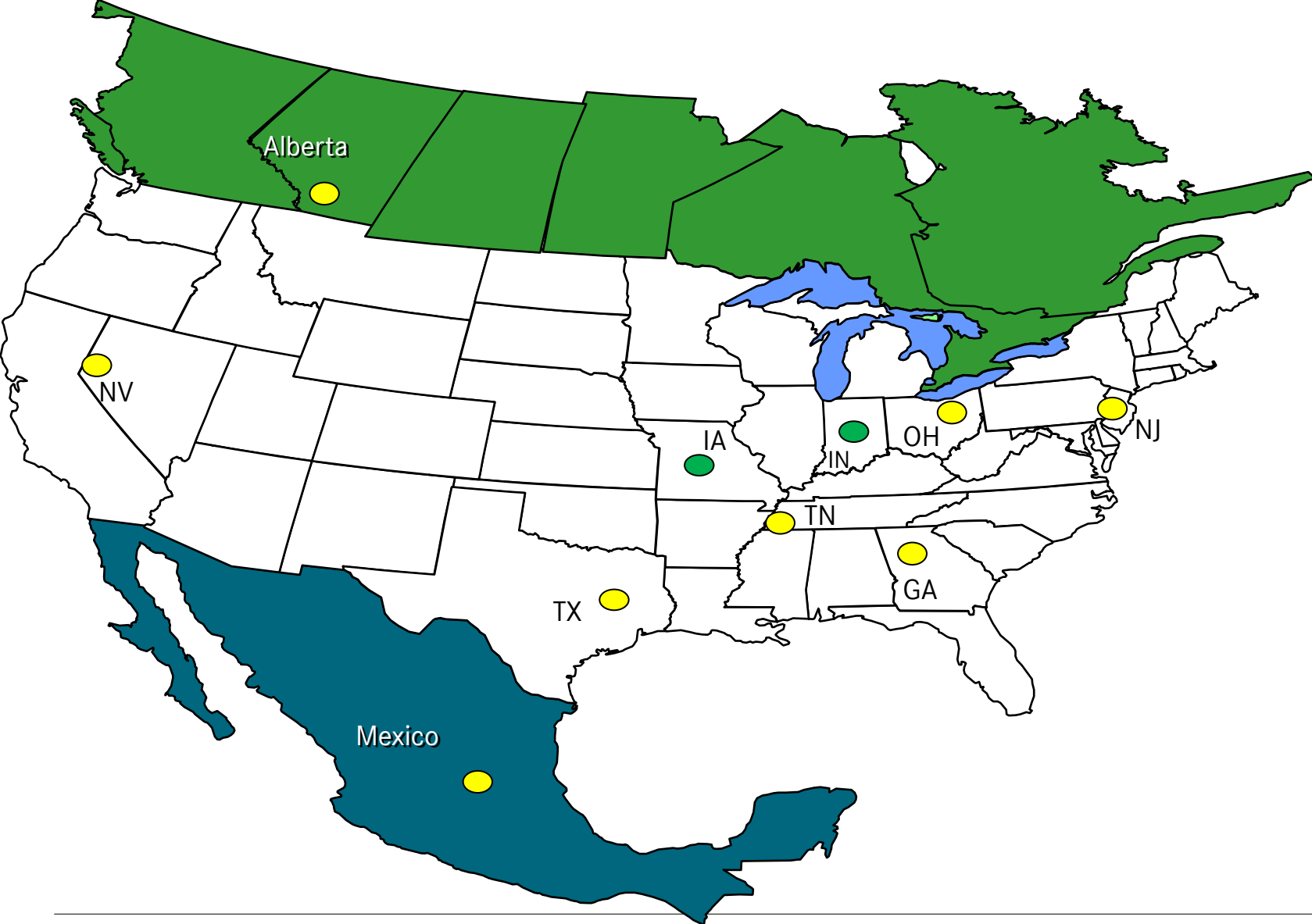
Over 600 Total Service Dealer Locations Across North America (incl. Full Service, Parts & Service, and Service Only)



Approx. 100 Additional ServicePoint Locations (Travel Centers/Petro Stopping Centers)

Over 800 Authorized Detroit Service Locations

# Parts Distribution Centers – Parts When You Need Them



- Atlanta, Georgia
- Bridgeport, New Jersey
- Calgary, Alberta, Canada
- Canton, Ohio
- Dallas, Texas
- Grimes, Iowa (Q1 2018)
- Memphis, Tennessee
- Reno, Nevada
- San Luis Potosi, Mexico
- Whitestown, Indiana (Q1 2018)

# Customer Assistance Center

- When a breakdown or service problem occurs, the Customer Assistance Center (CAC) uses the power of the extensive DTNA dealer network to solve problems quickly and get drivers back on their way 24 hour per day, 7 days per week.
- Dedicated CAC representatives have an average of 20 years experience in the trucking industry
- The Customer Support Representatives are able to answer questions or arrange roadside assistance or towing service most anywhere on the road
- The CAC will put you in contact with the nearest DTNA dealer, but if there isn't one nearby, your CAC representative will find an independent dealer close to you that can help
- The CAC is also an information resource, providing answers to questions concerning: Parts and parts orders, technical and warranty issues, product literature, customer programs and directions to dealers

Customer Assistance Center  
Freightliner – 1-800-FTL-HELP

# Freightliner 114SD

<b>BBC:</b>	114"
<b>Axle Position:</b>	SB and SF
<b>Engines:</b>	Detroit DD13, Cummins L9, Detroit DD8 ISL-G and ISX-12 G
<b>Transmissions:</b>	Eaton Manual, Eaton Advantage Automated, Eaton UltraShift Plus, Allison Automatic
<b>Axles:</b>	Detroit and Meritor
<b>Cab Configurations:</b>	Day cab, extended, crew
<b>GVW:</b>	92,000 lbs.
<b>HP:</b>	350 - 505 HP
<b>Applications:</b>	End dump, snow plow/sander, hook-lift, roll-off, refuse, crane and other bodies. Available as a tractor. Twin-steer conversion available for truck.



# Freightliner 108SD

<b>BBC:</b>	108"
<b>Axle Position:</b>	SB
<b>Engines:</b>	Cummins B6.7, Cummins L9, Detroit DD8
<b>Transmissions:</b>	Eaton Manual, Allison Automatic
<b>Axles:</b>	Detroit and Meritor
<b>Cab Configurations:</b>	Day cab, extended, crew
<b>GVW:</b>	79,000 lbs.
<b>HP:</b>	220-380 HP
<b>Applications:</b>	End dump, snow plow/sander, refuse/recycling, volumetric mixer, water tanker and other bodies





# Freightliner M2 106

<b>BBC:</b>	106"
<b>Engines:</b>	Detroit DD5, DD8, Cummins B6.7, Cummins L9,
<b>Transmissions:</b>	Eaton Fuller Manual, Eaton Automated Manual, Allison Automatic
<b>Axle Position:</b>	SB
<b>Axles:</b>	Detroit and Meritor
<b>Cab Configurations:</b>	Day cab, extended, crew
<b>GVW:</b>	56,000 lbs.
<b>HP:</b>	200-350 HP
<b>Applications:</b>	Highly flexible low cab height medium-duty chassis for dump, plow, service/lube truck, fuel truck, water tanker and other bodies



# Freightliner M2 112

<b>BBC:</b>	112"
<b>Engines:</b>	Detroit DD13, Cummins ISL, Cummins Westport ISL G
<b>Transmissions:</b>	Manual: Eaton Fuller 8LL, 9LL, 10-, 13-, 18- speed Automated Manual: Eaton AutoShift 10 Speed, Eaton UltraShift 10-speed, Eaton UltraShift Plus
<b>PLUS</b>	Automatic: Allison 3000, 4,000
<b>Axle Position:</b>	SB
<b>Axles:</b>	Detroit, Meritor
<b>Cab Configurations:</b>	Day Cab, Extended Cab, Crew Cab
<b>GVW:</b>	80,000 lbs.
<b>HP:</b>	260 to 450 HP
<b>Applications:</b>	End dump, snow plow/sander, roll-off, hook-lift, refuse, recycling and other bodies. Available as tractor.



# Freightliner 122SD

<b>BBC:</b>	122"
<b>Axle Position:</b>	SB and SF
<b>Engines:</b>	Detroit DD13, DD15, DD16, Cummins X15
<b>Transmissions:</b>	Eaton Manual, Eaton Advantage Automated, Eaton Ultrashift Plus, Allison Automatic
<b>Axles:</b>	Detroit and Meritor
<b>Cab Configurations:</b>	Day cab, multiple sleeper options
<b>GVW:</b>	160,000 lbs.
<b>HP:</b>	350-605 HP
<b>Applications:</b>	Heavy-haul tractor, end dump, crane, logging, heavy towing and other bodies



**Thank You!**

