Denials/Appeals Process

When a firm is denied certification, you may not reapply for certification for a time period of 12 months from the firm’s receipt of the denial letter. You may also appeal the denial of certification to the U.S. Department of Transportation within 90 days from the date you were notified that certification was denied. You should address your correspondence to the following:

U.S. Department of Transportation
Departmental Office of Civil Rights W76 S33
External Civil Rights Programs
Attn: Joseph Austin
1200 New Jersey Ave, SE 7th Floor
Washington, DC 20590