



HBSS – Qryde Statewide Dispatching Software Update

September 1st and 2nd, 2020



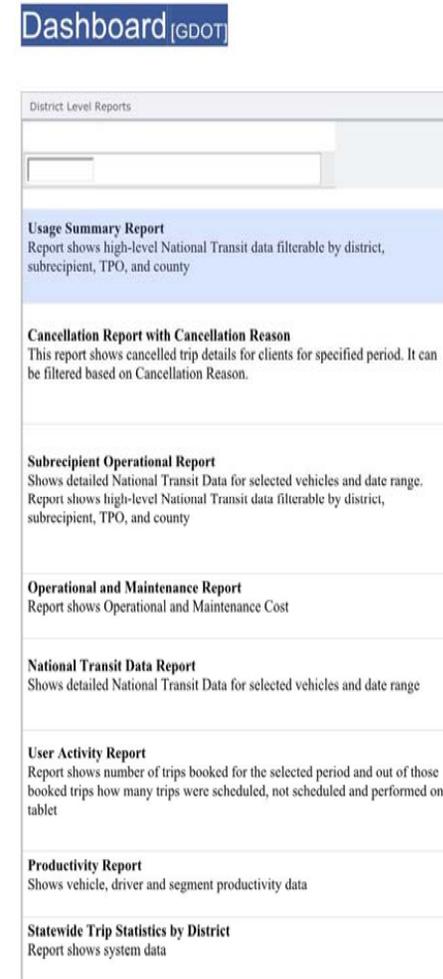
Project Scope:

- 80 Subrecipients / Live
- 112 Counties / Live
- GDOT Dashboards Developed / Live
- National Transit Database (NTD) and Operational Reports / Live
- Vehicle Preventive Maintenance, Inventory, Mileage and Insurance Coverage Reports / Being Developed



What Is The GDOT Dashboard?

- The GDOT Dashboard Is Access To All The Data Captured by Qryde thru The Various Developed Reports
- The Various Reports Start at the Individual District and Subrecipient Level
- Reports Can Be Ran In Any Combination of Districts and Subrecipients Up to All Subrecipients Included In State Level Reports
- Vehicle Preventive Maintenance, Inventory and Insurance Reports are Currently Being Developed
- The Dashboard Allows Automation of Subrecipient Reporting of Data/Information in Qryde
- Subrecipients Will No Longer Submit Reports to GDOT Project Managers for Accurate and Completed Data/Information in Qryde
- Must Do Your Part to Validate Data/Information for Reports to be Correct, Accurate and Reliable



Dashboard | GDOT

District Level Reports

Usage Summary Report
Report shows high-level National Transit data filterable by district, subrecipient, TPO, and county

Cancellation Report with Cancellation Reason
This report shows cancelled trip details for clients for specified period. It can be filtered based on Cancellation Reason.

Subrecipient Operational Report
Shows detailed National Transit Data for selected vehicles and date range. Report shows high-level National Transit data filterable by district, subrecipient, TPO, and county

Operational and Maintenance Report
Report shows Operational and Maintenance Cost

National Transit Data Report
Shows detailed National Transit Data for selected vehicles and date range

User Activity Report
Report shows number of trips booked for the selected period and out of those booked trips how many trips were scheduled, not scheduled and performed on tablet

Productivity Report
Shows vehicle, driver and segment productivity data

Statewide Trip Statistics by District
Report shows system data

Information Collected by Qryde for NTD Reporting

- Vehicle(s) Assigned Number, Passenger Capacity, Wheelchair Equipped, Year, Make and Model
- Total One-way Passenger Trips (OWPT)
- Total Public Trips
- Trips by Funding Source (Public or Coordinated Service), Type, (Elderly or Non-Elderly & Disabled), Race, and Purpose (Medical, Employment, Nutrition, Social/Recreation, Education and Shopping/Personal)
- Vehicle in Service Hours, Miles Driven, and Days in Service
- OWPT per Hour and OWPT per Mile

Subrecipient Operational Report (Detailed):

GDOT

From Date - 08/01/2020 To Date - 08/14/2020 District - 5 Subrecipient - WAYNE TPO - County - WAYNE Report Type - Detailed
 State: Georgia

Period		Vehicle											Purchase of Service \$\$												
Month	Year	District	Sub-Recipient	TPO	County	Style	Year	Make	Model	Lift-Equip?	Capacity	Vehicle Id	Aging	BH/DD/AD	DFACS	NEMT	GVRA	Nutrition	PP	Others	Total Revenue	Public Fares	Aging		
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3702	\$0	\$240	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$335	\$95	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3703	\$0	\$176	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$386.50	\$210.50	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3704	\$0	\$258	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$458	\$200	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3792	\$0	\$96	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$155	\$59	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3793	\$0	\$424	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$564	\$140	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3794	\$0	\$240	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$463	\$223	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2017	FORD	E350	YES	10	V3816	\$0	\$192	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$258	\$66	0	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2018	FORD	E350	YES	10	V3997	\$28	\$82	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$422	\$312	4	
AUGUST	2020	5	WAYNE		WAYNE	Shuttle Van	2018	FORD	E350	YES	10	V3998	\$0	\$8	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$124	\$116	0	
End of Month Sub Totals=													\$28	\$1716	\$0	\$0	\$3165.50	\$1421.50	4						

End of Month Grand Totals=													\$28	\$1716	\$0	\$3165.50	\$1421.50	4							
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Subrecipient Operational Report (Condensed):

GDOT
Subrecipient Operational Report 08/01/2020-08/14/2020 - Generated on 08/27/2020 14:31

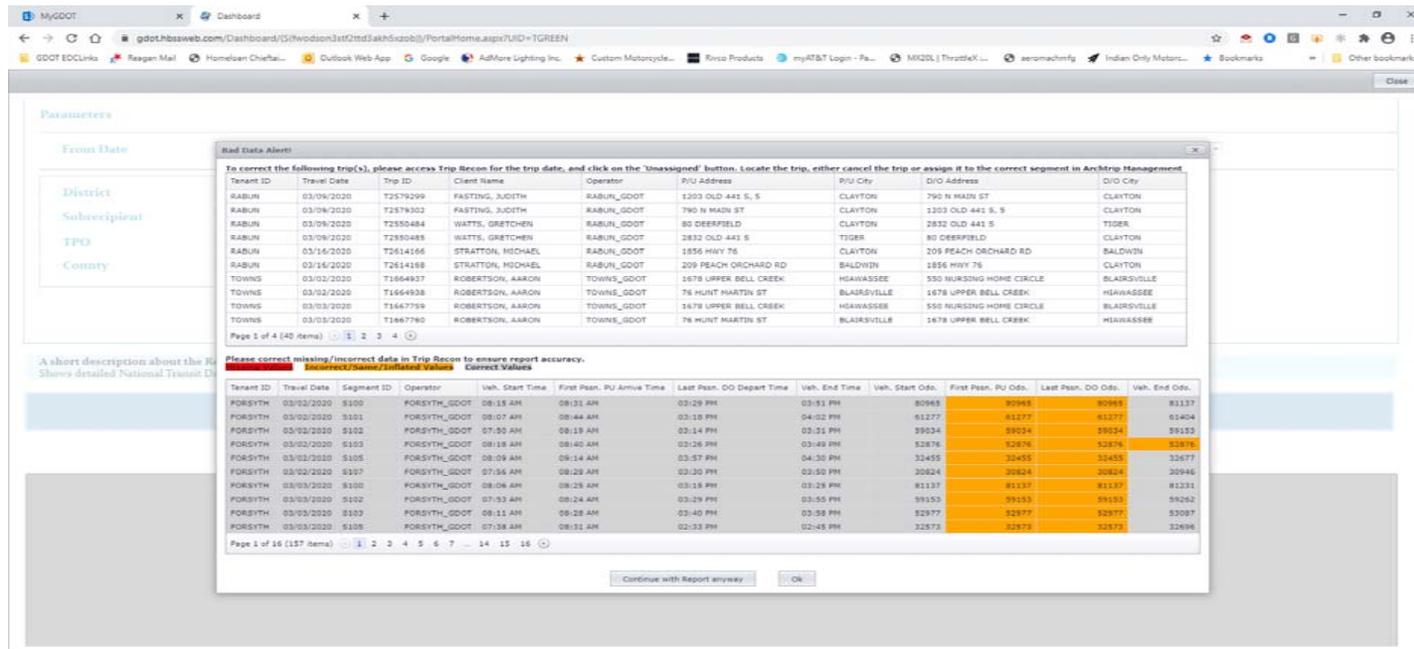
From Date - 08/01/2020 To Date - 08/14/2020 District - 5 Subrecipient - WAYNE TPO - County - WAYNE Report Type - Condensed

Vehicle		POS and Public Fares		One Way Passenger Trip Counts			One Way Passenger Trips by Race/Ethnicity					One Way Passenger Trips by Type			Service						
Lift-Equipped?	Vehicle Id	POS \$\$	Public Fares \$\$	Total Sponsored Trips	Total Public Trips	Total Trips Per Vehicle	Caucasian	AA	Hisp	Native Ameri	Asian/Pacific ISL	Not Spec	Elderly	Non-Elderly	Total Disabled	Days	Total Miles	Revenue Miles	Total Hours	Revenue Hours	MOW/Nutrition
YES	V3702	\$335	\$95	30	26	56	23	31	2	0	0	0	15	41	19	6	881.00	732.00	58.55	52.86	0
End of Month Totals=		\$335	\$95	30	26	56	23	31	20	0	0	0	15	41	19	6	881.00	732.00	58.55	52.86	0
YES	V3703	\$386.50	\$210.50	22	58	80	43	33	3	0	0	1	44	36	11	11	1,493.00	1,331.00	80.64	72.51	0
End of Month Totals=		\$386.50	\$210.50	22	58	80	43	33	20	0	0	1	44	36	11	11	1493.00	1331.00	80.64	72.51	0
YES	V3704	\$458	\$200	33	73	106	46	56	2	0	0	2	44	62	37	10	1,265.00	1,142.00	85.96	81.76	0
End of Month Totals=		\$458	\$200	33	73	106	46	56	20	0	0	2	44	62	37	10	1265.00	1142.00	85.96	81.76	0
YES	V3792	\$155	\$59	12	20	32	10	20	1	0	0	1	9	23	12	4	387.00	336.00	27.44	25.27	0
End of Month Totals=		\$155	\$59	12	20	32	10	20	20	0	0	1	9	23	12	4	387.00	336.00	27.44	25.27	0
YES	V3793	\$564	\$140	53	54	107	28	64	1	0	0	14	33	74	62	8	1,086.00	940.00	71.59	65.26	0
End of Month Totals=		\$564	\$140	53	54	107	28	64	20	0	0	14	33	74	62	8	1086.00	940.00	71.59	65.26	0
YES	V3794	\$463	\$223	30	68	98	37	56	5	0	0	0	32	66	30	11	1,349.00	1,178.00	91.51	84.63	0
End of Month Totals=		\$463	\$223	30	68	98	37	56	20	0	0	0	32	66	30	11	1349.00	1178.00	91.51	84.63	0
YES	V3816	\$258	\$66	24	22	46	5	34	0	0	0	7	13	33	22	4	565.00	494.00	36.99	33.99	0
End of Month Totals=		\$258	\$66	24	22	46	5	34	0	0	0	7	13	33	22	4	565.00	494.00	36.99	33.99	0

Ensuring Qryde Trip Data is Accurate for NTD Reporting

- Ensure ALL Public and or Coordinated Trips are Reporting Accurately
- Reconcile and Validate your Trip Data in Qryde Often
- Alert Flags are in Place for Subrecipients to Validate Data for NTD Reports
- GDOT Transit Project Managers Follow up Monthly with Subrecipients that Have Flags in NTD Reports
- Submittal of Monthly Vehicle Usage Reports to GDOT Transit Project Managers are No Longer Required as Long as Data Has Been Validated
- From the Dashboard GDOT has Access to NTD (vehicle usage), Insurance, Preventive Maintenance Service and Other Operational Reports Directly from Qryde
- NTD Reporting Impacts Everyone's Funding Statewide

Ensuring Qryde Trip Data is Accurate for NTD Reporting Cont:



The screenshot shows a web application interface with a 'Bad Data Alert' dialog box overlaid on top. The dialog box contains a table of trip data with columns: Tenant ID, Travel Date, Trip ID, Client Name, Operator, P/U Address, P/U City, D/O Address, and D/O City. Below the dialog box, there is a table of trip data with columns: Tenant ID, Travel Date, Segment ID, Operator, Veh. Start Time, First Pass. PU Arrive Time, Last Pass. DO Depart Time, Veh. End Time, Veh. Start Obs., First Pass. PU Obs., Last Pass. DO Obs., and Veh. End Obs. The table shows several rows of data, with some cells highlighted in yellow to indicate errors. The errors are in the 'Veh. Start Obs.', 'First Pass. PU Obs.', and 'Last Pass. DO Obs.' columns for several rows.

Tenant ID	Travel Date	Segment ID	Operator	Veh. Start Time	First Pass. PU Arrive Time	Last Pass. DO Depart Time	Veh. End Time	Veh. Start Obs.	First Pass. PU Obs.	Last Pass. DO Obs.	Veh. End Obs.
FORSYTH	03/02/2020	S100	FORSYTH_GDOT	08:15 AM	08:31 AM	03:29 PM	03:51 PM	80965	80965	80965	81137
FORSYTH	03/02/2020	S101	FORSYTH_GDOT	08:07 AM	08:44 AM	03:10 PM	04:02 PM	61277	61277	61277	61404
FORSYTH	03/02/2020	S102	FORSYTH_GDOT	07:50 AM	08:19 AM	03:14 PM	03:31 PM	59034	59034	59034	59133
FORSYTH	03/02/2020	S103	FORSYTH_GDOT	08:18 AM	08:42 AM	03:26 PM	03:48 PM	52876	52876	52876	52876
FORSYTH	03/02/2020	S105	FORSYTH_GDOT	08:09 AM	08:14 AM	03:57 PM	04:30 PM	32455	32455	32455	32673
FORSYTH	03/02/2020	S107	FORSYTH_GDOT	07:55 AM	08:28 AM	03:30 PM	03:50 PM	20824	20824	20824	20946
FORSYTH	03/02/2020	S100	FORSYTH_GDOT	08:06 AM	08:25 AM	03:18 PM	03:26 PM	81137	81137	81137	81231
FORSYTH	03/02/2020	S102	FORSYTH_GDOT	07:53 AM	08:24 AM	03:29 PM	03:55 PM	59153	59153	59153	59262
FORSYTH	03/02/2020	S103	FORSYTH_GDOT	08:11 AM	08:28 AM	03:40 PM	03:58 PM	52977	52977	52977	53087
FORSYTH	03/02/2020	S105	FORSYTH_GDOT	07:38 AM	08:31 AM	02:33 PM	02:45 PM	32573	32573	32573	32696

Data and Reports Extracted from Qryde Rely on Subrecipient's Due Diligence When Entering and Validating Data (Garbage in Garbage out)

GDOT and HBSS Accomplishments:

- With 80 Subrecipients Live Today
- That's
 - 112 Counties
 - 270 Users
 - 5,213 Trips Scheduled Each Day
 - Over 1,672,000 Rural Trips Performed During FY2019
 - 32,154 Rural Trips Performed Each Week
 - 512 Dispatching Tablets Issued
 - 275 Dispatching Tablet Mounts Issued
 - GDOT Dashboard with Various Operational and Data Reports

Additional Qryde Training On New Features:

- Multiple Webinar Trainings to Accommodate Subrecipient Schedules
- Webinar Trainings Are Now Recorded
- All Trainings are Uploaded to the Training Videos Module
- Additional Individual One on One Training As Needed



Active Features:

- Global Scheduling Engine (GSE) - Old Term (Optimization)
- Various Subrecipient and GDOT Operational Reports being Individualized
- Ease of User Interface
- DHS and LogistiCare Coordinated Service File Upload Interface Available to All Subrecipients
- Speed of Subrecipients Portals Being Increased
- Responsiveness of Tech Support Time Reduced to Within Minutes with Qryde Online Chat



DHS & LogistiCare File Upload:

File Upload

File Format:

Select File:

View File Upload Summary Log

File Name	Upload DateTime	Success Count	Failure Count	USER	TRAVEL DATE
DHHS2__1_TEst.csv	4/17/2019 5:49:53 AM	2	0	MIDS_GDOT	
LGTC_Trips_test02.csv	4/17/2019 5:45:17 AM	8	0	MIDS_GDOT	
LGTC_Trips_test01.csv	4/17/2019 5:40:40 AM	10	0	MIDS_GDOT	
LGTC_Trips_20181220_testcancel.csv	4/17/2019 5:33:13 AM	15	0	MIDS_GDOT	
LGTC_Trips_20181220_testcancel.csv	4/17/2019 5:30:12 AM	0	15	MIDS_GDOT	

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Global Scheduling Engine (GSE) & Ask SAM

The screenshot shows the GSE interface with a map of Atlanta and a data table below. The table has columns for Trip Information, Segment, Score, Placement and Impact, Name, PRM, ETA, ETD, and Address.

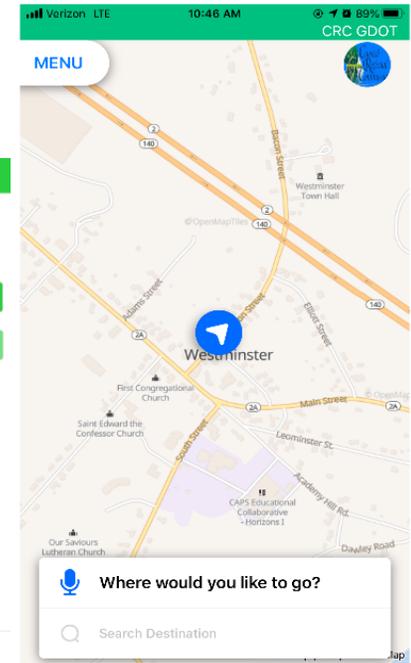
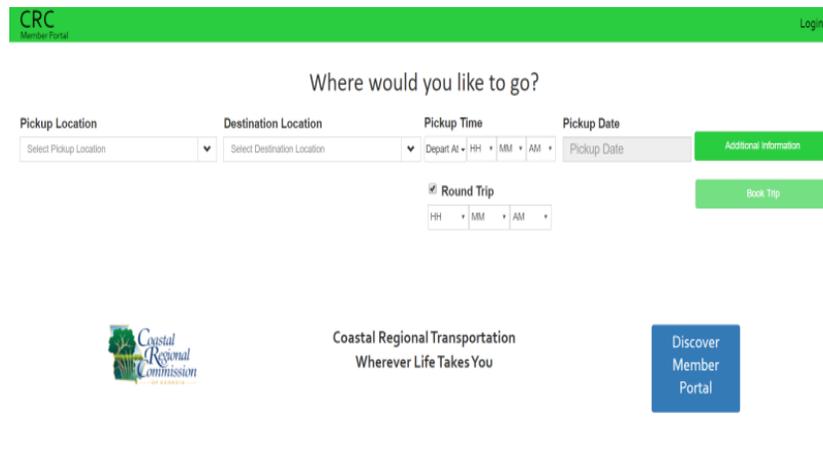
Trip Information	Segment	Score	Placement and Impact	Name	PRM	ETA	ETD	Address
RUFFIN, CAROLYN (Age:52) T115603 1400B 512 WEST PATTERSON STREET AMERICUS 1445B 101 MAYO ST AMERICUS S103	S103	500	Pickup ETA: 01:45 PM Pu Deviation: 0:00 Dropoff ETA: 02:30 PM Do Deviation: 0:00 Impact: On time	S103 ICORBIN V3655	0300A	0300A	0300A	306 GARRETT DR, VIENNA
				HARVEY, FANNIE	1201A	0300A	0302A	425 THIRD AVE, ALBANY (P)
				BESS, DORIS	1201A	0302A	0303A	2300 DAWSON RD STE 100
				BESS, DORIS	0000A	0303A	0305A	109 STARLIGHT CIR, AMER
				WALLACE, ANGELA	1201A	0305A	0307A	810 13TH AVE, ALBANY (X)
				WALLACE, ANGELA	0000A	0307A	0309A	1320 DOUGLAS CIR, AMER
				HARVEY, FANNIE	0000A	0309A	0311A	138 N VILLAGE DR, AMER
				WALLACE, ANGELA	0715A	0700A	0702A	1320 DOUGLAS CIR, AMER
				HARVEY, FANNIE	0715A	0702A	0704A	138 N VILLAGE DR, AMER
				MERRITT, TAMKA	0830A	0745A	0746A	1430 S LEE ST, AMERICUS
				HARVEY, FANNIE	0830A	0815A	0817A	425 THIRD AVE, ALBANY (P)
				WALLACE, ANGELA	0830A	0817A	0819A	810 13TH AVE, ALBANY (X)
				MERRITT, TAMKA	0915A	0900A	0901A	244 CORDELE RD, ALBANY
				CAMERON, ESTHER (1)	1145A	1130A	1132A	219 BROOKDALE DR, AMER
				MERRITT, TAMKA	1245P	1230P	1232P	244 CORDELE RD, ALBANY
				MERRITT, TAMKA	0000A	1230P	1234P	1430 S LEE ST, AMERICUS
				CAMERON, ESTHER (1)	0100P	1245P	1247P	325 WALNUT ST, LEESBURG
					0200P	0145P	0152P	512 WEST PATTERSON STR
				BESS, DORIS	0215P	0200P	0202P	109 STARLIGHT CIR, AMER
				RUFFIN, CAROLYN	0245P	0230P	0237P	101 MAYO ST, AMERICUS (I)
				BESS, DORIS	0330P	0315P	0317P	2300 DAWSON RD STE 100
				S103 ICORBIN V3651	0500P	0317P	0317P	306 GARRETT DR, VIENNA

The screenshot shows a context menu for a trip with the address 280 WEST CENTRAL AVE. The menu items are:

- Unassign
- Set Trip(s) Disposition
- Trip Detail View
- Ask SAM
- Gse Batch Schedule
- Recalculate All
- Change Operator
- Group Management
- Schedule Zones
- Schedule Groups

New Features:

- Qryde User Online And Mobile Scheduling App



New Features Continued:

- Qryde Vehicle(s) Management Preventive Maintenance

New 0 Vehicles Management

2609 AMB CAP : 1 WC CAP : 2
 MAKE : ARBOC
 MODEL : 12+2
 3608 AMB CAP : 10 WC CAP : 2

Vehicle Notification

Send Vehicle Alerts via Email To:
 vikash@hbssweb.com; aksheoran@gmail.com; suzeets@gmail.com Save

#	Alert Type	VehicleID	Service Date	Next Service ODO	ODO At Service	Current ODO	Miles After Last Service
1	PREVENTIVE MAINTENANCE	V14032	07/01/2020	5272	272	5000	4728

Maintenance Back

Preventive Maintenance

#	Service Date	Next Service ODO	Current ODO	ODO At Service	Miles After Last Service	Expense	Comment	Invoice Attachment
1	7/22/2020	6000	5000	1000	4000	0	Test	No File Uploaded

Unplanned Maintenance

#	Maintenance Date	Repaired/Replaced Part	Expense	Comment	Invoice Attachment
	Maintenance Date:*	Repaired/Replaced Part:	Expense: \$0.00	Comment:	Invoice Attachment: Select a file to upload... Browse...

Qryde On-Going Support Processes:

Technical Support

- Technical Support Chat Tool: Users can raise their issues via Chat
- Online Help Ticket: Open tickets online from the Subrecipient's Portal
- Telephone: HBSS Support is Available by Telephone Line



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Questions & Answers:

